



General travel conditions

1. Payment

1.1 After confirmation of the booking request, a deposit of 20% of the travel price is due by bank transfer. The reservation is valid with the deposit.

1.2 The remaining amount is due four weeks before the start of the trip by bank transfer. If a trip is still cancelled for the reasons stated in section

1.3 For short-term bookings (less than four weeks before the start of the trip), the entire travel price is due immediately by bank transfer.

1.4 If the traveler does not make the deposit or final payment on the respective due date, the hosts are entitled to cancel the reservation.

2. Cancellation by the traveler before the start of the trip

2.1 The traveler can cancel the booking before the start of the trip in accordance with the general cancellation fee under 2.3.

2.2 The cancellation must be communicated to the hosts in writing.

2.3 general cancellation fee:

up to 60 days before departure 10%

up to 30 days before departure 20%

up to 21 days before departure 30%

up to 14 days before departure 50%

up to 7 days before departure 60%

up to 1 day before departure 80%

on the day of departure or if the trip is not started 90% of the total price.

3. Cancellation by the hosts before and during the stay

3.1 The hosts can cancel the booking if they are unable to accommodate their guests due to external influences, accidents or individual reasons.

3.2 If the booking is cancelled before the start of the trip, this must be communicated in writing.

3.3 The host undertakes to repay all services not provided.